



MT. KONOCTI MUTUAL WATER COMPANY

9733 State Hwy 281 · Kelseyville, CA 95451 · 707-277-7466 · 707-277-7467 Fax · www.MtKonoctiMutualWater.com

ANNUAL INFORMATION

MAY 2024

PRESIDENT'S LETTER

Well, spring has sprung and summer is upon us. With the much welcomed rain this last winter, our lake is starting the summer out full for the first time in several years. With that, we should still keep conservation in mind as we know drier times may not be far off.

As you can see, our new website is working well. Many of you are taking advantage of it by using ebills, viewing and paying your account online and using the auto pay feature. For those of you paying online, the fee (charged by the third party processor) for using an echeck is only \$2.00 rather than a percentage of the total payment. Our website has allowed us to save on paper, printing and postage costs. But it has not been without glitches. For one, AT&T upgraded their service to fiber optics which caused problems with the ability to process online payments. We would like to thank those customers who were affected for their patience while we worked through this.

We will be increasing rates again this July 1, 2024 due to the rising costs of PG&E, other utilities, and fuel. The increase will be \$8.45 per month residential base rate and the tiers will also increase. The rate schedule is included in your shareholder's packet mailed to each Shareholder in May 2024.

We are making progress on the tank replacement project. There were some problems with the permitting process and coming to an agreement for tribal monitoring for possible archeological items that may be encountered during and excavation. We were finally able to go out to bid in May. Hopefully the bids will come in within our grant monies budget.

We are encouraging everyone to vote in this years election. In the past we have been unable to meet our quorum. Remember, this is your water company.



Craig Stankiewicz, President